



Easily completed in 10 minutes!

A translation of this flyer is available.

# Introduction of the online application

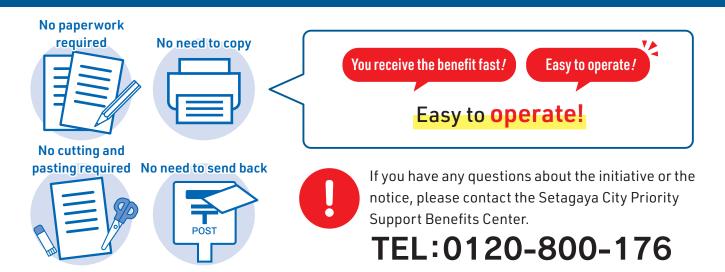
- Fiscal Year 2024 Price Hike Countermeasure Benefit -

## **Online application**

世帯主の本人口座のみ申請可能です。代理

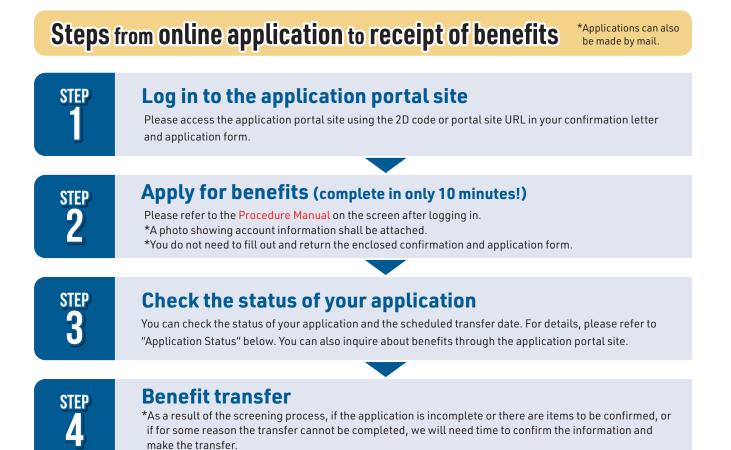
状況がわかります。

is recommended because you can receive the benefit faster! \*Online application portal site is compatible with the browser's translation function.



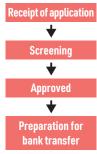
Application period: From Tuesday, April 22, 2025, to Monday, June 30





# **Application Status**

Check the status of your application from the top page of the portal site, "Application Information." Applications are usually processed in the following order:



After the application has been completed, it is awaiting screening.

The **application is being** screened.



**Portal screen** 

**<u>Screening is complete</u>**. After the screening, it has been determined that there are no problems with the application.

#### We are working on the procedures for the transfer.

Please note that the display will not change from "Preparation for bank transfer" even after the transfer is complete. Please check the bankbook of your designated bank account after the scheduled transfer date to confirm payment.

### If the application is incomplete ...

If the application is incomplete, the following will be displayed during the screening process: The City will send you a procedural document to resolve the incomplete issues. Please check the contents of the envelope when you receive it.



The screening determined that your application is incomplete.

The City will send the procedural document to resolve any incomplete issues.

Transfer error

The City was **<u>unable to transfer the benefit</u>** to your designated bank account. If you need to change to another bank account, the City will send you the necessary documents.